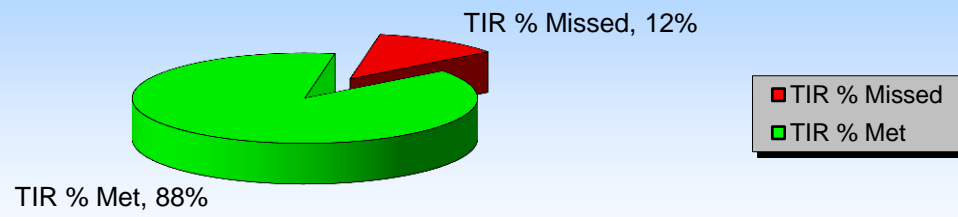




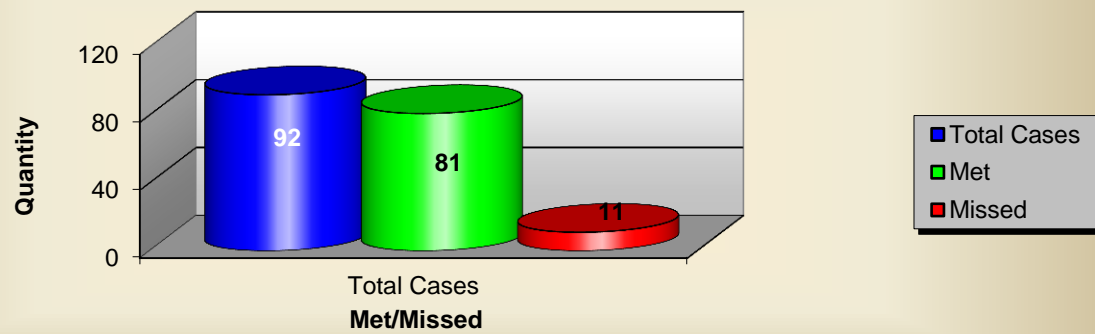
Time to Initial Response Metrics

4/5/2011

Met/Missed Initial Response



Met/Missed Response Total Cases



Missed Response Detail

